



Mr. Shridhar P. Joshi Mr. S.P. Joshi Consultant, Tata Trusts

Mr. S.P. Joshi is actively associated with Tata group in various functions with more than 40 years in the field of Customer care and Quality in Automobile field including Head Quality Operations for Tata Motors CV, Pune Plant.

He has developed and implemented the ambitious 'Quality Systems Certification' Program and 'Workshop Infrastructure Modernization' Program for all Tata Motors workshops across India.

He has designed, developed and established multi-acre 'Advanced Driving Training Institutes' in India and abroad.

His associations include

Expert Panel Member, Government of India for Mechanical Measurements;

Management Representative for Quality Systems (TS16949) and was instrumental in making Tata Motors First Organization to receive the Certification from Bureau Veritas-2004;

Represented India in 22nd ISO/TC176 meeting on Quality Management and Quality Assurance at Malaysia-2004.

Received many awards some of which are - the 'Customer Service Leader of the Year' and People's Choice Stevie Award for Favorite Customer Service by Stevie Inc. Las Vegas USA – 2012; 'Business Leader of the Year Award', Miami, USA – 2011; the 'Rajiv Gandhi National Quality Award' 2007.